

THE CARIBBEAN CONFEDERATION OF CREDIT UNIONS

IN COLLABORATION WITH

THE ANTIGUA & BARBUDA CO-OPERATIVE LEAGUE LTD  
PRESENTS

# OPERATIONAL RISK MANAGEMENT WORKSHOP

**OVERVIEW:**

Operational risk incidents in financial institutions resulting in regulatory settlements and up-front losses, have again brought Operational Risk Management (ORM) to the fore of Board and Senior management agendas. In these and other cases, improved ORM processes designed to track negative trends or other areas of concern, might have helped to avert events that not only caused up-front losses but mitigated against reputational risks.

This workshop is designed to equip participants with the knowledge and skills to perform in depth analysis of the various components of Operational Risks leading to the development of an ORM framework and the development of ORM Policies & Procedures.

**TARGET AUDIENCE:**

Board of Directors, Supervisory and Compliance Committees, Executive Managers, Senior Management Officers, Internal Auditors, Finance and Investment Managers as well as Regulators

**OBJECTIVES:**

To enhance awareness of the nature and impact of operational risks, and the measures that can be used to effectively manage them.

**COURSE CONTENT:**

*Participants will be exposed to the following areas:*

- DESCRIPTION OF OPERATIONAL RISK
- ANALYSING SPECIFIC RISKS
- MEASURING OPERATIONAL RISK
- DEVELOPING AN OPERATIONAL RISK MANAGEMENT FRAMEWORK
- MANAGING AND IMPLEMENTING THE OPERATIONAL RISK MANAGEMENT POLICY

**FACILITATOR:**

BERKELEY GREENIDGE – Managing Director of Compass Advisory Services Inc.

**VENUE:**

JOLLY BEACH RESORT - ANTIGUA & BARBUDA

**DATE:**

FEBRUARY 15 – 16, 2016

**REGISTRATION FEE:**

US\$400.00 per participant. Includes Tuition, program material, Lunches and coffee breaks.

**CONTACT:**

Caribbean Confederation of Credit Unions  
Tel: 1-869-466-9453; Email: admin@caribccu.coop